# TELEPHONE SERVICE REQUEST TERMS AND CONDITIONS

Students utilizing Saint Xavier University's Telephone Service are bound to the terms and conditions set out below. Read through the terms and conditions outlined below before confirming service.

## **TERMS OF SERVICE**

Students who opt in for landline telephone service will do so for the length of one academic year/two semester terms.

Students are required to opt in for each academic year in which they wish to have landline telephone service. Service will automatically expire at the end of each academic year.

## FEES

The cost for landline telephone service is \$100 annually and will be billed to the student's account through the Office of the Bursar.

The landline telephone service fee is non-refundable.

## SERVICES

#### **Calling Services**

Landline telephone services include the following:

- Unlimited incoming calls
- Unlimited local calling
- Unlimited nation-wide, long-distance calling
- Authorization code for calling purposes

### Telephones

Saint Xavier University does not provide telephones and is not responsible for the telephone used by students. Students will need to provide a compatible telephone for use with Saint Xavier University's landline service.

### Landline Troubleshooting

Students opting for landline telephone service may submit landline trouble reports through the University Housing Maintenance Request Form found on the student portal under Self-Service.

## **ACCEPTABLE USE STATEMENT**

Students involved with misconduct including, but not limited to, the following are subject to landline-service termination, applicable damage fees and prosecution to the fullest extent of the law: engaging in toll fraud, placing malicious phone calls, sharing an authorization code, and damaging phone ports in residence hall rooms.

## **PRIVACY POLICY**

#### **Call Records**

Saint Xavier University maintains records of all calls placed and received by students utilizing landline telephone service. Saint Xavier University may use these records to determine if inappropriate use has occurred.

Saint Xavier University will comply with any and all applicable laws, legal processes, litigations, and public and governmental authorities for requests of call records. Call records may also be disclosed for purposes of national security, law enforcement or other issues of public importance if necessary and appropriate.

I have read and agree to the terms and conditions set by Saint Xavier University to receive landline telephone service in my residence hall room during the designated academic year.

Signature \_

